

CarePoint Software

CarePoint

Senior Living Solutions



Simple Control, Enhanced Management

CarePoint Software

The CarePoint software puts you in charge of all system functions of the CarePoint Resident Safety System. Through this powerful software you can:

- Manage resident information
- Customize the escalation of resident and system alerts
- Configure and manage the network and network devices
- Define and run detailed system and response reports
- Schedule the automatic locking or unlocking of community doors

Secure and Easy to Use

CarePoint's intuitive interface is designed for easy training and everyday use. Tabbed pages make it simple to navigate among multiple functions. Password protection controls administrative functions, so that access depends on users' needs and clearance. The password-protected administrative

menu allows full system control, while lower-level access allows selected users to register new residents, assign help and wandering devices, and generate reports from both the central station as well as up to eight network stations. A comprehensive "how do I" database assists with common functions while Philips 24/7 technical support provides live support whenever you need it.

Features and Benefits

- Ease of use minimizes staff training
- Full, customizable reporting capability
- Customizable alert escalation engine
- Network up to 8 additional network stations
- Regular updates through Encompass service plan

PHILIPS

sense and simplicity

Technical Specifications

Reference

CarePoint Software Version 4.3

Central Monitoring Stations

CarePoint Software is pre-installed and configured on the Central Monitoring Station computer provided with each CarePoint system.

Network Monitoring Stations

CarePoint Software may be installed on additional PCs to serve as Network Monitoring Stations. Network PCs may be supplied by Philips or customer.

System Requirements - Network Stations

- Windows XP operating system with service pack 2 or 3
- Anti virus software
- Minimum T10/100 Network port
- Minimum 50MB hard drive space
- CarePoint software has been tested for compatibility with Microsoft Office, McAfee Anti-virus and Norton Anti-virus software

Comprehensive Database Reporting

CarePoint keeps track of alert history, status, and user activities, providing administrators with a rich database for quality reporting and analysis.

Multiple levels of password protection and automatic backup help keep your data safe. Choose from pre-configured reports, or customize your own – drawing upon any data recorded by the system.

Call Notification and Escalation

The CarePoint call escalation engine can alert up to two additional contacts if the first-notified doesn't respond, and keeps sending alerts until CarePoint receives an acknowledgement of call closure by staff. Both resident and system alerts can escalate to different responders in the same graduated fashion. Alerts can be sent to multiple on-site and off-site responders via pagers, cell phones, email, or IP telephones. Alternate escalation schemes can be programmed for nights and weekends. Optional offsite Philips Lifeline monitoring allows both resident and system alerts to escalate to the Philips response center as a primary or after-hours responder, or as a failsafe.



Corporate offices

111 Lawrence Street
Framingham, MA 01702
Telephone: 800-816-4885
Fax: 508-988-1363
www.lifelineseniorliving.com

95 Barber Greene Road, Suite 105
Toronto, ON M3C 3E9, Canada
Telephone: 800-387-8120
Fax: 416-445-5402
www.lifeline.ca

Service and support

111 Lawrence Street
Framingham, MA 01702

1325 Northmeadow Parkway
Roswell, GA 30076

3975-A Industrial Way
Concord, CA 94520